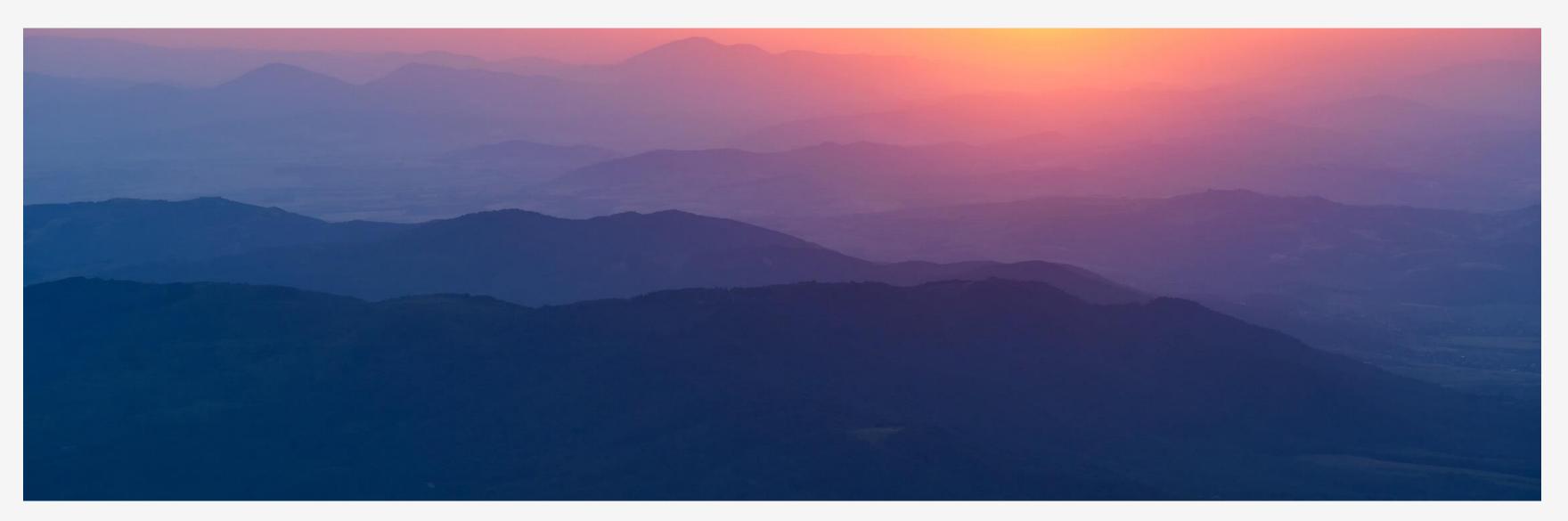
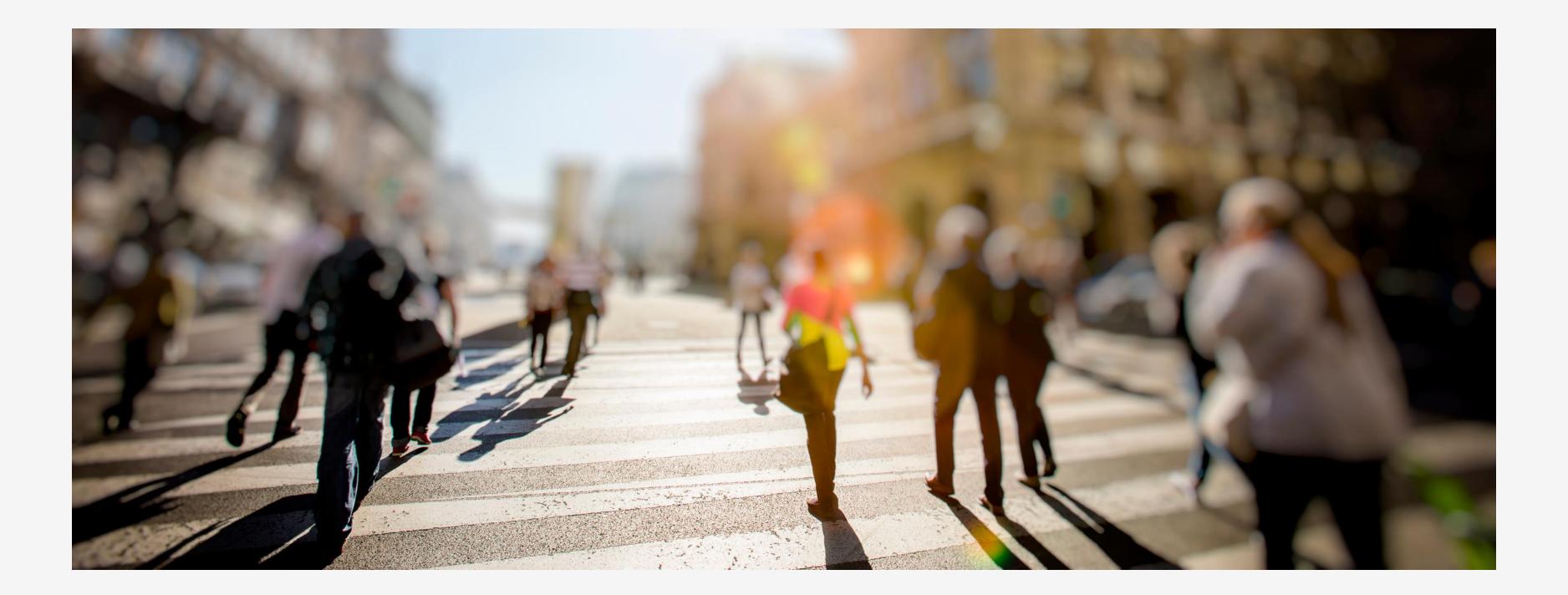
Software Solutions



EMPOWERING AUTONOMY Tools for Building Self-Sufficient Departments







THESIS



2024

Self-sufficient departments are essential for efficient, effective, and responsive local government.



TALKING POINTS

- UNDERSTANDING DEPARTMENTAL **AUTONOMY**
- \rightarrow ESSENTIAL TOOLS FOR BUILDING SELF-SUFFICIENT DEPARTMENTS
- \rightarrow CASE STUDIES
- CONCLUSION (\rightarrow)





DEFINITION

Refers to the degree of independence and selfgovernance a department has in managing its financial affairs.

UNDERSTANDING DEPARTMENTAL AUTONOMY





BENEFITS

- → Improved efficiency & effectiveness
- ⇒ Enhanced decisionmaking
- \rightarrow Improved service delivery
- \rightarrow Stronger governance

UNDERSTANDING DEPARTMENTAL AUTONOMY





CHALLENGES

- \rightarrow Potential for
- → Misalignment Miseased fisk of financial mismanagement
- ⇒ Difficulty achieving
 economies of scale
- \rightarrow Measuring performance
- → Potential for political interference

UNDERSTANDING DEPARTMENTAL AUTONOMY







THE COSTS OF CENTRALIZED

20%

INCREASED ADMINISTRATIVE COSTS

Source: GFOA

↓ 20%

REDUCED **INNOVATION & FLEXIBILITY**

↓ 10%

DECREASED **EFFICIENCY** & PRODUCTIVITY

NCSL

GAO

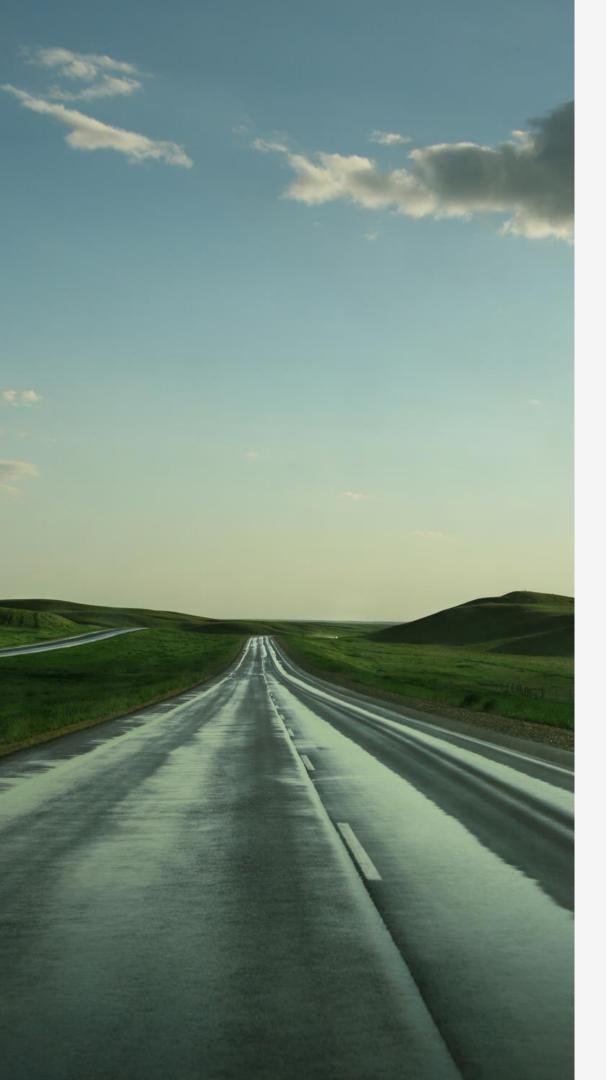
2024

FINANCIAL CONTROL 15%

> **INCREASED RISK OF FRAUD** & WASTE ACFF

DECREASED **RESPONSIVENESS TO LOCAL NEEDS**

NLC

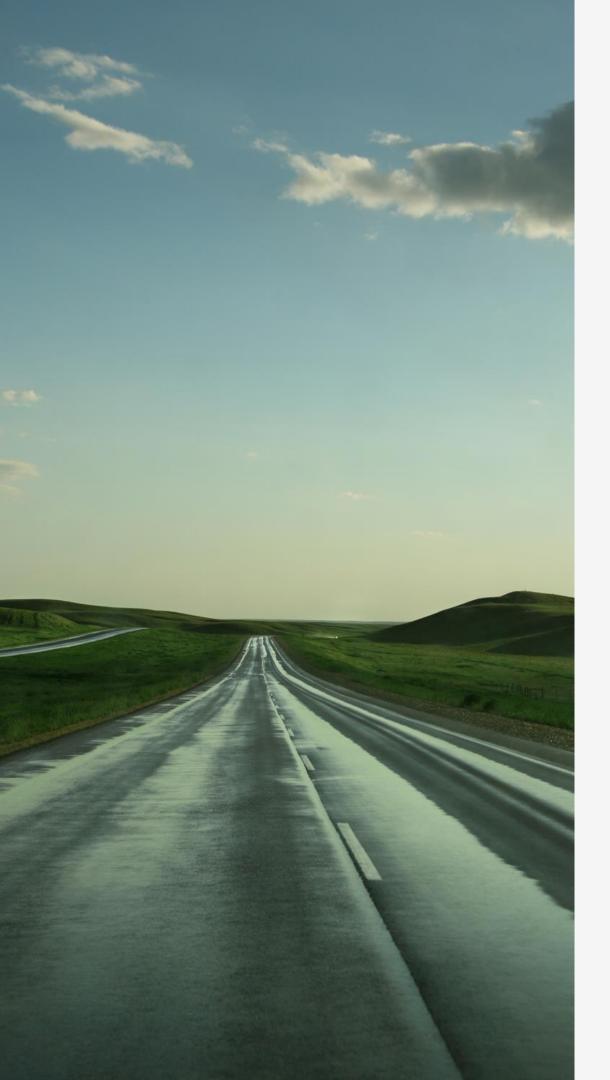


TOOLS FOR BUILDING SELF-SUFFICIENT DEPARTMENTS

- \bigcirc Clear performance metrics

- \bigcirc Effective communication





TOOLS FOR BUILDING SELF-SUFFICIENT DEPARTMENTS

Budgeting software (\rightarrow)

 (\rightarrow)

Performance metrics/review (\rightarrow)



Data analytics (\rightarrow)

Knowledge (\rightarrow) management

Process (\rightarrow) automation

 (\rightarrow)

Project (\rightarrow) management



Collaboration

→ Training & development

Employee self-service portal

Other: (\rightarrow)

Resource allocation

Scheduling tools

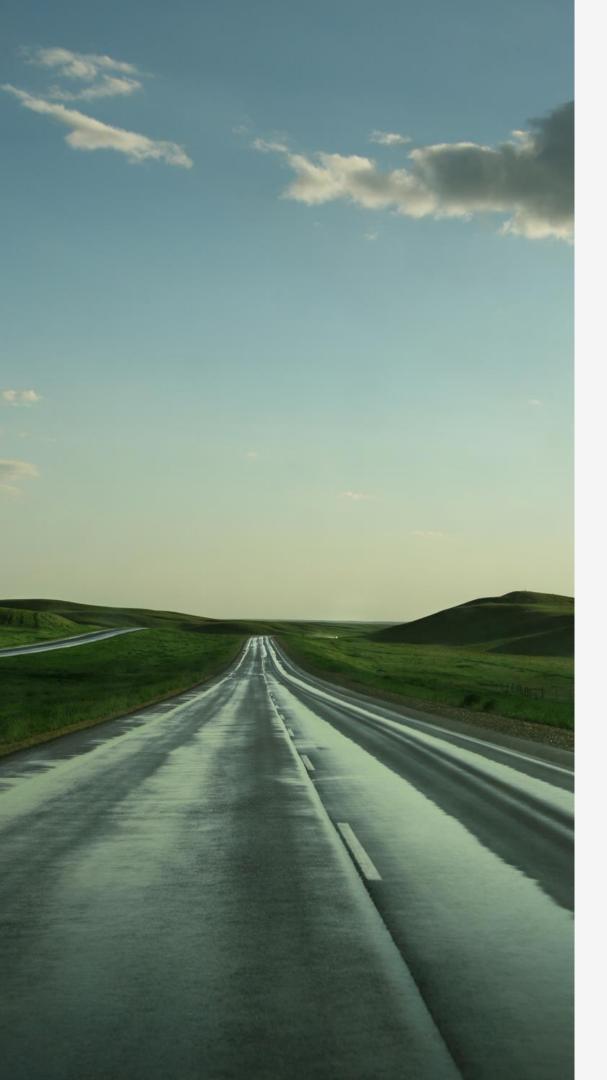
Support solutions

Cybersecurity & data protection

Data privacy compliance

Document management

Survey tools



BEST PRACTICES FOR BUILDING SELF-SUFFICIENT DEPARTMENTS

- Promoting financial literacy (\rightarrow)
- Building sustainable processes (\rightarrow)
- → Harnessing data for informed
 - decision-making
- (\rightarrow)



Cultivating a culture of collaboration



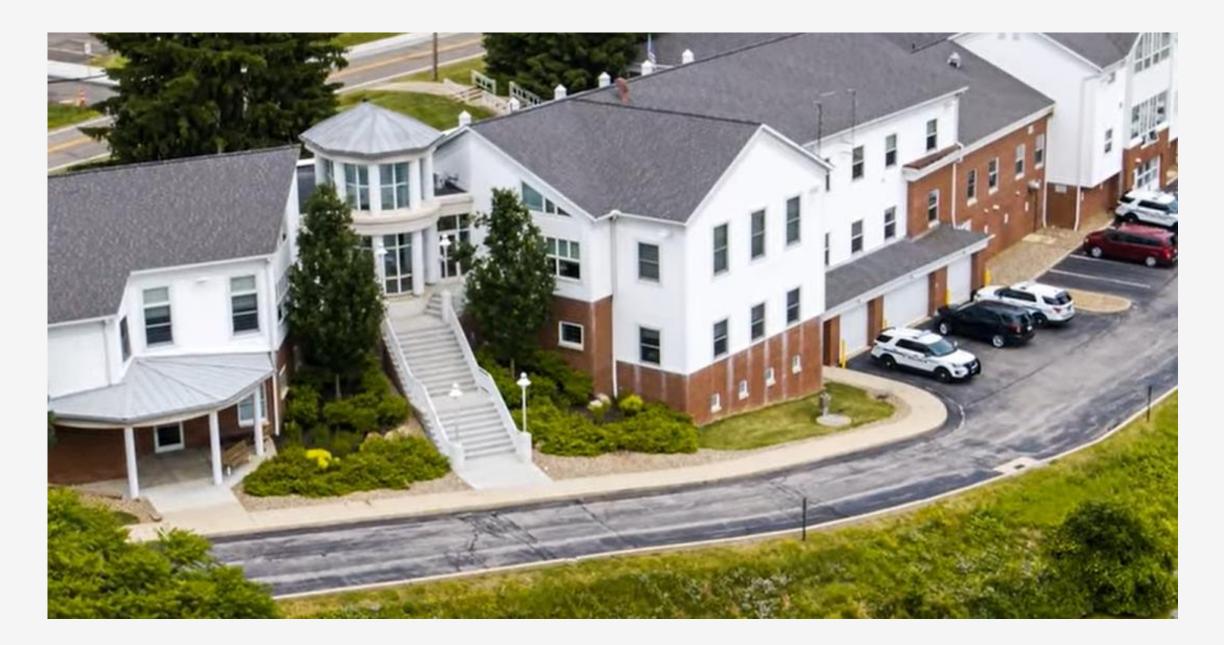
CASE STUDY: BARTHOLOMEW COUNTY, IN

How an Indiana county Auditor's Office left behind paper processes.





CASE STUDY: BATH TOWNSHIP



When strong partnerships last through software changes.



CASE STUDY: CITY OF EUCLID

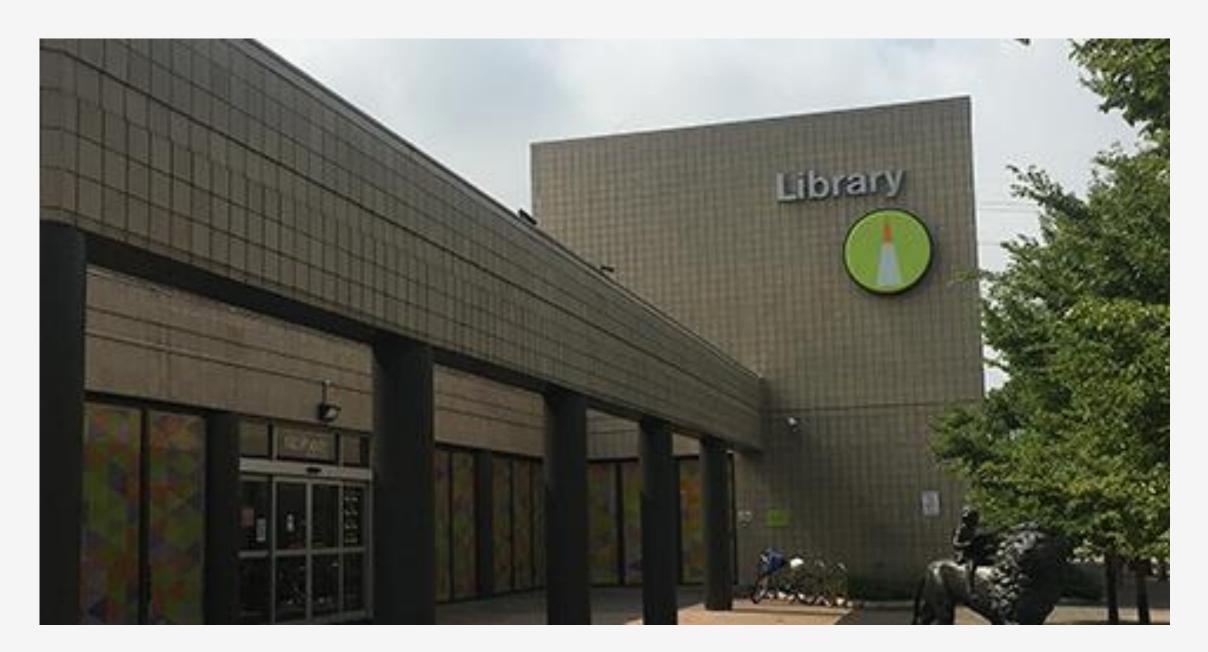
How one office changed the reconcliation process to enable city growth.





CASE STUDY: MIDPOINTE LIBRARY SYSTEM

How slower budgeting processes were solved with modern solutions.





CASE STUDY: MUSKINGUM WATERSHED (CD)

How an outdated system was replaced with userfriendly software to improve operations.





CASE STUDY: CITY OF TALLMADGE

How small changes can make balancing tasks easier.





KEY POINTS

- → UNDERSTANDING DEPARTMENTAL **AUTONOMY**
- \rightarrow ESSENTIAL TOOLS FOR BUILDING SELF-SUFFICIENT DEPARTMENTS





WORK WITH US



2024



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