



Presented by:

**Amanda Copeland** 



### Agenda

- What are Internal Controls
- Five Essential Elements
- Internal Control Examples
- Things to Avoid
- Best Practices
- Key Takeaways





### Internal Controls – What are they?

- Internal controls deter fraud, mitigate risk and increase accountability
- They involve processes and procedures designed to help a government achieve its objectives related to operations, reporting, and compliance
- Internal controls ensure that a government's financial activities are conducted efficiently, effectively, and in compliance with applicable laws and regulations
- Internal controls can exist in various environments
- Generally, a higher number of internal controls can create a safer environment
  - However, having too many internal controls can hinder the financial process

## Internal Controls – What do they achieve?



- Internal Controls Increase:
  - Transparency
  - Communication
  - Quality of information
  - Accountability
  - Protection
  - Compliance

- Internal Controls Decrease:
  - Likelihood of fraud
  - Lack of awareness of processes
  - Inaccurate reporting
  - Audit findings and comments
  - Mismanagement of assets
  - Non-compliance



### **Internal Control Attributes**

- Internal Controls should:
  - Establish oversight and transparency from multiple perspectives
  - Deter fraudulent activities and prevent individuals from exploiting the government
  - Be documented in the form of a policy or manual maintained by the fiscal division
- Internal Controls should not:
  - Be dismissed or taken lightly
  - Be overly complicated to the point of hindering government operations
  - Be applied sporadically or inconsistently



- Unreconciled bank accounts
- Untimely or summarized financial reports
- Lack of segregation of duties
- Lack of a budget
- Governing body meets infrequently
- Numerous audit citations from year-to-year
- Verbal answers to questions with no support





### **Five Essential Elements**

Five essential elements of a comprehensive internal control framework:

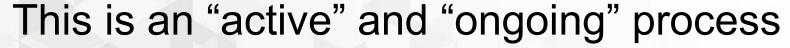
- A favorable control environment;
- Ongoing risk assessment;
- Design, implementation, and maintenance of effective control activities;
- · Effective information and communication; and
- Ongoing monitoring of the effectiveness of internal control

### **Essential Element #1 Control Environment**



- This is the culture within the government
- Auditors look at this closely at the beginning of the audit
- Primarily the responsibility of management and governing body
- Must possess these characteristics:
  - Commitment to integrity and ethical values
  - Independent oversight
  - Clear assignment authority and responsibility
  - Competent staff
  - Accountability

### Essential Element #2 Risk Assessment



- How do you assess risk in a government?
  - Identify high risk areas
    - High volume of cash transactions
    - Departments with minimal staffing
    - New compliance requirements
  - Consider the possibility of fraud
  - Practice professional skepticism
  - Consider external risks



### **Essential Element #3**Implement Control Activities

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- This refers to the "measures" implemented to lessen risk of exposure
- The cost of a control should "never" exceed the benefit
- For control activities to be effective, they must:
  - Be documented (in policies and procedures)
  - Be conveyed clearly
  - Be sensible
  - Be consistently enforced
  - Utilize technology appropriately

### **Essential Element #4 Information & Communication**



- This element is an integral part of the functioning of the other four elements
- Should include three elements:
  - Availability of relevant, high-quality information
    - Data converted into a usable form
  - Internal communication to ensure employees receive the information needed to understand and perform their controlrelated duties
    - Multidirectional communication
  - External communication

# **Essential Element #5 Monitoring**



- This involves routine, ongoing evaluation of your controls
- Proper monitoring should include:
  - Periodic evaluation of internal controls
  - The effectiveness of internal controls is communicated after being evaluated
  - Vulnerabilities are addressed
  - Individuals are held accountable

### **Internal Control Example Policies and Procedures**

### Why are they important?

- Documents processes
- Outlines authority
- Assists with compliance
- Establishes guidelines for accountability
- Continuity with employee turnover

### Should be adequate to ensure that:

- All transactions are properly authorized
- Duties are segregated
- Records are properly designed and maintained
- Access to records is controlled



### Internal Control Example Policies and Procedures cont.



- Essential conditions to ensure control policies and procedures are effective:
  - Must be complete
  - Must be up-to-date
  - Must be available
  - Must be enforced
  - Must be approved by top officials

### Internal Control Example Policies and Procedures cont.



- How should the "governing body" assist with developing policies and procedures:
  - Read them!
  - Be aware of the changing compliance requirements
    - Federal and State
    - Uniform Guidance
  - Ask questions if unclear

## Internal Control Example Governing Body



- Governing body this is who has ultimate decision-making responsibility
- What can you do?
  - Top-down approach
  - Review and approve policy
  - Divulge all business relationships
  - Review <u>detailed</u> monthly financial reports
  - Be familiar with your vendors
  - Use a budget and stick to it
  - Request an exit conference

# Internal Control Example Segregation of Duties



- Lack of segregation of duties = big red flag for audit
- Common issue with small government
  - Governing body must be more involved
- Fraud triangle opportunity, motivation, justification
- One person should not be responsible for all financial activity:
  - Use separate people to receive and record cash, prepare and make deposits, issue checks and reconcile bank accounts
  - If limited number of individuals a second person should review all financial transactions
- Rotate tasks periodically, if able

## Internal Control Example Accounting System

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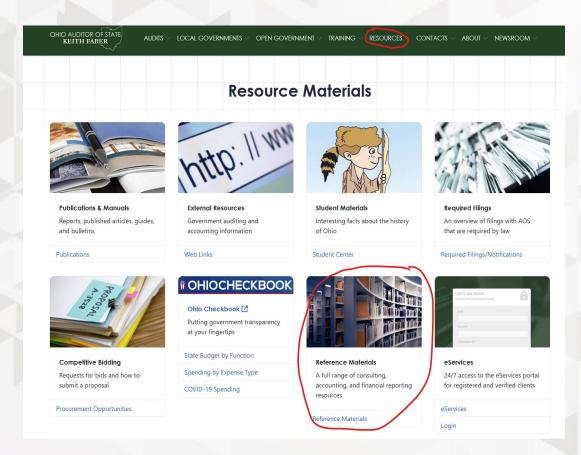
- Avoid manual systems
- Provide reports to the governing body at least monthly
- Increases accountability and assists with oversight
- Must be <u>DETAILED</u>; avoid <u>SUMMARIZED</u> information
- Must be kept up-to-date
- Use to monitor budget vs. actual
- Perform trend analysis

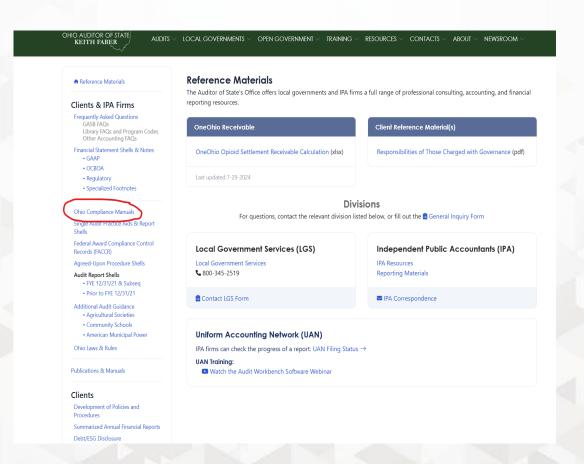
# Internal Control Example Compliance with Laws & Regulations

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- Ohio Revised Code, Ohio Administrative Code, Uniform Guidance
- Oftentimes, this is overlooked by smaller governments
- Key compliance areas:
  - Budgetary compliance
    - Governing body approval
  - Fund balances
  - PO compliance
  - Timely deposit
  - Recording receipts/expenditures in the correct funds

# Internal Control Example Compliance with Laws & Regulations cont.





# Internal Control Example Compliance with Laws & Regulations cont.

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NUDITS ee LOCAL GOVERNMENTS ee OPEN GOVERNMENT ee TRAINING ee

IING  $\lor$  RESOURCES  $\lor$ 

CONTACTS \

ABOUT

/ NEWSROOM

♠ Reference Materials

### Clients & IPA Firms

Frequently Asked Questions GASB FAQs

Library FAQs and Program Codes
Other Accounting FAQs

### Financial Statement Shells & Notes

- GAAP
- OCBOA
- Regulatory
- Specialized Footnotes

### Ohio Compliance Manuals

Single Audit Practice Aids & Report Shells

Federal Award Compliance Control Records (FACCR)

Agreed-Upon Procedure Shells

### **Audit Report Shells**

- FYE 12/31/21 & Subseq
- Prior to FYE 12/31/21

### Additional Audit Guidance

- Agricultural Societies
- Community Schools
- American Municipal Power

Ohio Laws & Rules

Publications & Manuals

### Clients

Development of Policies and Procedures

Summarized Annual Financial Reports

Debt/ESG Disclosure

### **Ohio Compliance Supplement Manuals**

### 2025

Ohio Compliance Supplement Implementation Guide (pdf)

- The Compliance ACE is available in Exhibit 3
- Legal Matrix (xlsx)

### Ohio Compliance Supplement Manual (pdf)

- Chapter 1 Direct Laws (pdf) (docx)
- Chapter 2 Indirect Laws and Statutorily Mandated Tests (pdf) (docx)
- Chapter 3 Stewardship (pdf) (docx)

### Optional Procedures Manual (docx)

### 2024

Ohio Compliance Supplement Implementation Guide (pdf)

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### Ohio Compliance Supplement Manual (pdf) — May 2024

- Chapter 1 Direct Laws (pdf) (docx)
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- Chapter 3 Stewardship (pdf) (docx)
- Chapter 4 School Compliance Testing (pdf) (docx) Updated May 2024

### Optional Procedures Manual (docx)

### 2023

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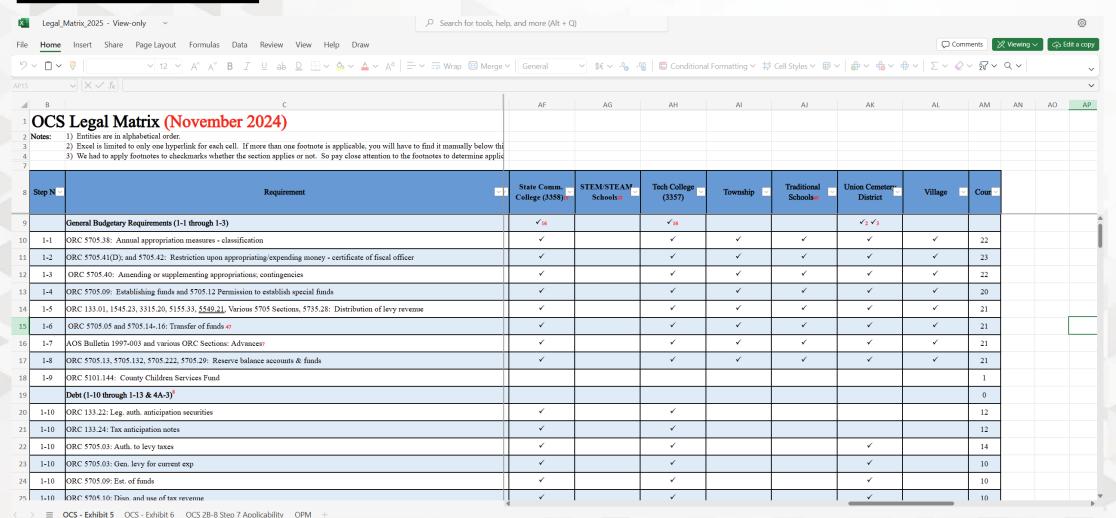
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Optional Procedures Manual (docx)

# Internal Control Example Compliance with Laws & Regulations cont.



### Things to Avoid

- Cash transactions
- Off the books transactions
- Hand-shake agreements
- Kickbacks from vendors
- Inconsistent application of policies and procedures
- Lack of segregation of duties
- Summarized and untimely data
- DO NOT SIGN BLANK CHECKS, ever
- Odd / significant transactions approved by ONE person



### **Best Practices Cash Handling**



- Perform bank reconciliations timely, every month, and consider having a second person review
- Require review and approval by the governing body
- Consider having your bank send monthly statements to multiple members of the governing body
- Consider having someone not involved in daily activity perform the reconciliation (segregation of duties)
- Restrict the amount of cash that employees can access at any given time and use secure storage methods
- Timely deposits with financial institutions

## **Best Practices Receipts**



- Use a rate schedule
  - Post the rate schedule on your website or in your office
- Maintain support:
  - Pre-numbered receipts
  - Bank validation ticket
  - Contracts
  - Budgets
- Governing members should approve all monthly receipts
- Incorporate segregated duties

### **Best Practices Disbursements**

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- Create a procurement/purchasing policy
- Require two signatures on checks
  - Consider involving a member of the governing body
- Always include proper support:
  - Copy of signed check
  - Invoice
  - Contract
- Governing body should approve all monthly disbursements

### **Best Practices Payroll Payments**

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- Timesheet approvals by a Supervisor
- Time data review by a Payroll Specialist
- Payroll Report review by a Fiscal Officer
- Maintaining all timesheet and leave approval documents
- Board approval of all updates related to payments to employees



- Internal controls:
  - Ongoing
  - Need to be communicated
- Segregate tasks where possible
- Governing body involvement is paramount
- Document & approve policies and procedures
- Be aware of the compliance requirements
  - Educate staff and the governing body











### **Contact Information**

Amanda Copeland, Senior Project Accountant

**Consulting Services** 

Direct line: 614-683-8245

Office line: 614-846-1899

333 County Line Rd. West

Westerville, Ohio 43082

