



Welcome to The Lodge at Geneva-on-the-Lake and rest assured, we care for you.

Rest Assured™ | Commitment to Care is our comprehensive program to help keep guests and employees safe and slow the spread of COVID-19. Please note these updates for your stay:

- 1) We have removed alarm clocks, bed scarfs, decorative pillows, pens, paper and other shared amenities throughout the rooms and resort in order to reduce multi-touch surfaces.
- 2) The furniture in our common areas has been placed to ensure safe distancing. Please **DO NOT** move any furniture.
- 3) In an effort to minimize staff entering your room, daily full-service housekeeping will not be available. **If you would like trash removed and towels exchanged, please place them outside your room.**
- 4) The outdoor pool is currently closed. The outdoor Hot Tub is Open.
- 5) The indoor pool is limited to 25 occupants with limited hours:
 - **Pool towels have been placed in your room, please take these with you to the pool** as towels will Not be provided by the pool. Additional towels available at the front desk.
 - **Daily Hours: 8:00AM-12:00PM, 1:00PM-5:00PM, 6:00PM-9:00PM**
 - The pool room and pool/hot tub will be closed twice daily for sanitizing and deep cleaning
 - There will be no designated adult swim time
- 6) Lake Erie Canopy Tours zipline, the wine shuttle, bikes and boats are currently not operating.
- 7) Golf carts can be rented at the Front Desk. Stop by for pricing and details.
- 8) Horizons Restaurant & Lounge:
 - a. **Open Daily**
 - b. **Breakfast 8:00AM-11:00AM** - Ala Carte Only
 - c. Lunch Daily - CLOSED
 - d. **Dinner 4:00PM-8:00PM** – Limited menu.
 - e. **Lounge 4:00PM-9:00PM** – Table service Only. Food service 4:00PM-8:00PM
- 9) Public sanitizing stations can be found throughout the resort. Periodic closure of guest amenities will occur, for cleaning and sanitization.
- 10) Please respect safe distancing recommendations, all signage and line stands for optimal safety.
- 11) The children's playground is currently closed.
- 12) Gift Shop Hours: 9:00AM-9:00PM Daily.
- 13) Fitness Room open, limit 3 guests at a time.

We are committed to delivering a safe and secure hospitality environment. The health, safety and peace of mind of our guests, employees and community are our highest priorities.